



# General Manager's Report

## Report on Water System Operations for:

Metering Period:

Billing Period:

Activity Period:

July, 2016		
04/30/2016	- THRU -	05/01/2016
05/16/2016	- THRU -	06/16/2016
06/01/2016	- THRU -	06/30/2016

(MG= Million Gallons) (Mg/L= milligrams per liter) (Ug/L= micrograms per liter) (MCL= Maximum Contaminant Level) (c.f.= Cubic Feet)

<b>Total Water Pump From All Wells in Metering Period (TWP)</b> ----->	<b>9.1095</b>	MG
Total Water Sold in Metering Period ----->	<b>8.3873</b>	MG
Total Filter Plant Backwash Water in Metering Period ----->	<b>0.0522</b>	MG
Total Water Main Flushing Water in Metering Period ----->	<b>0.0000</b>	MG
Total Other Authorized Water Use in Metering Period ----->	<b>0.0000</b>	MG
<b>Total Authorized Consumption in Metering Period (TAC)</b> ----->	<b>8.4395</b>	MG
Total <b>Distribution System Leakage</b> in Metering Period (DSL) ----->	<b>0.6700</b>	MG
Percentage of DSL in Metering Period ----->	<b>7.4%</b>	%
12 Month Running Total of TWP ----->	<b>91.8881</b>	MG
12 Month Running Total of TAC ----->	<b>93.4743</b>	MG
12 Month Running Total of DSL ----->	<b>-1.5862</b>	MG
12 Month Average of Percentage of DSL ----->	<b>-1.7%</b>	%

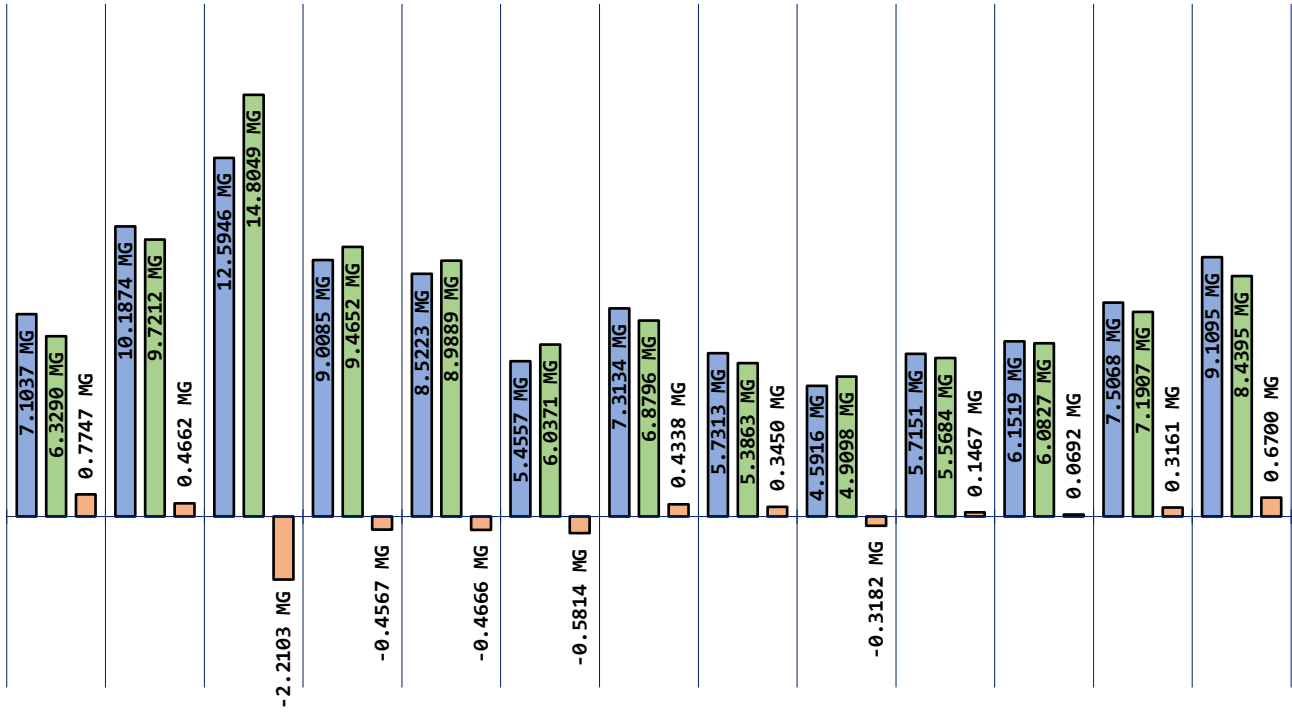
<b>2,582</b>	Residential Accounts	Paid Base Rates Totaling:	<b>102,731.98</b>
<b>105</b>	Commercial Accounts	Paid Base Rates Totaling:	<b>7,702.40</b>
<b>786,500</b>	cf. Residential Consumption	at \$0.0289 per c.f.	<b>22,729.85</b>
<b>330,300</b>	cf. Commercial Consumption	at \$0.0289 per c.f.	<b>9,545.67</b>
<b>4</b>	Fire-Flow Accounts	Paid Base Rates Totaling:	<b>477.58</b>
<b>5,450</b>	Surfside Contract + <b>0.00</b>	Reimbursements =	<b>5,450.00</b>
Other Billings: ----->			<b>4,925.25</b>
Total Amount Billed in Billing Period ----->			<b>153,562.73</b>

Total Accounts Past Due in Billing Period ----->	<b>284</b>
Total Accounts Past Due Longer than 60 days in Billing Period ----->	<b>77</b>
Total Accounts Locked Off for being past due in Billing Period ----->	<b>7</b>
Total Number of Properties with Liens ----->	<b>27</b>
Total Number of Water Main Locates Completed in Activity Period ----->	<b>43</b>
Total Number of Water Quality Complaints in Activity Period ----->	<b>4</b>
Total Number of Customer Service Calls in Activity Period ----->	<b>63</b>
Total Number of Customer Valves Installed in Activity Period ----->	<b>3</b>
Total Number of Service Meters Replaced in Activity Period ----->	<b>0</b>

### Water Use Efficiency Chart #1

■ Total Water Pumped (TWP) ■ Total Water Consumed (TAC) ■ Distribution System Leakage (DSL)

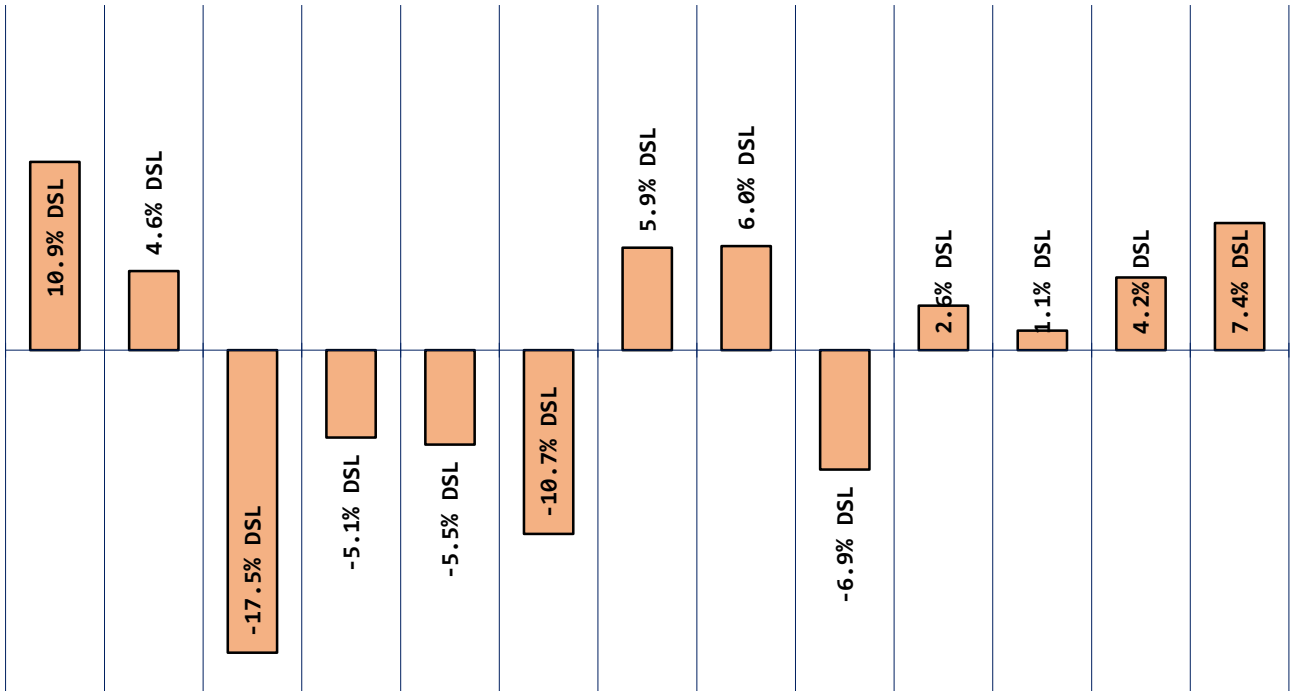
May-15 Jun-15 Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16 Mar-16 Apr-16 May-16



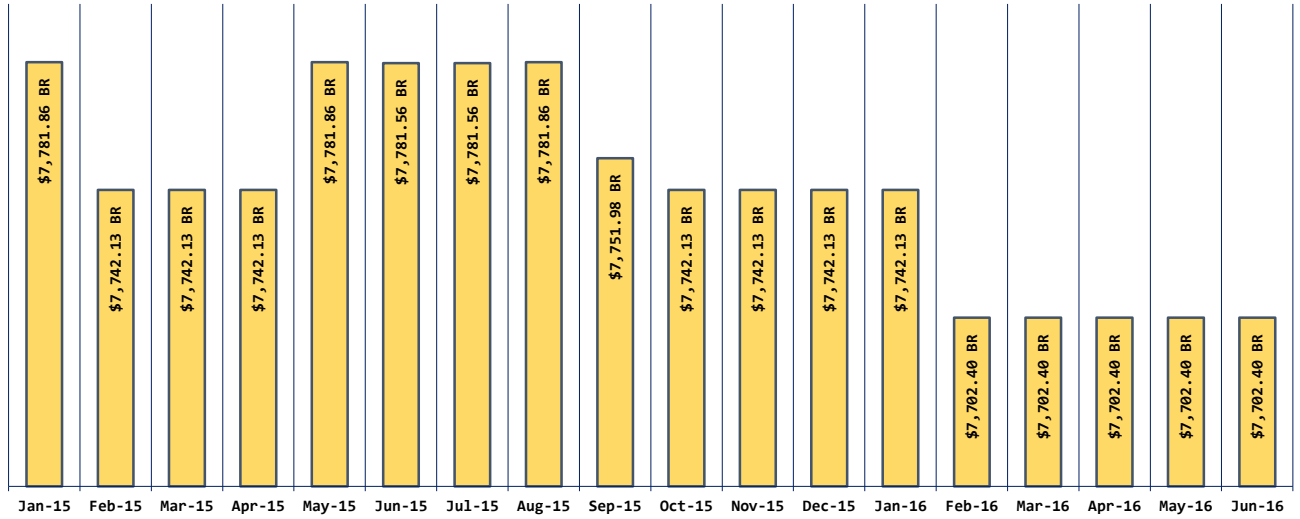
### Water Use Efficiency Chart #1

■ % DSL Monthly

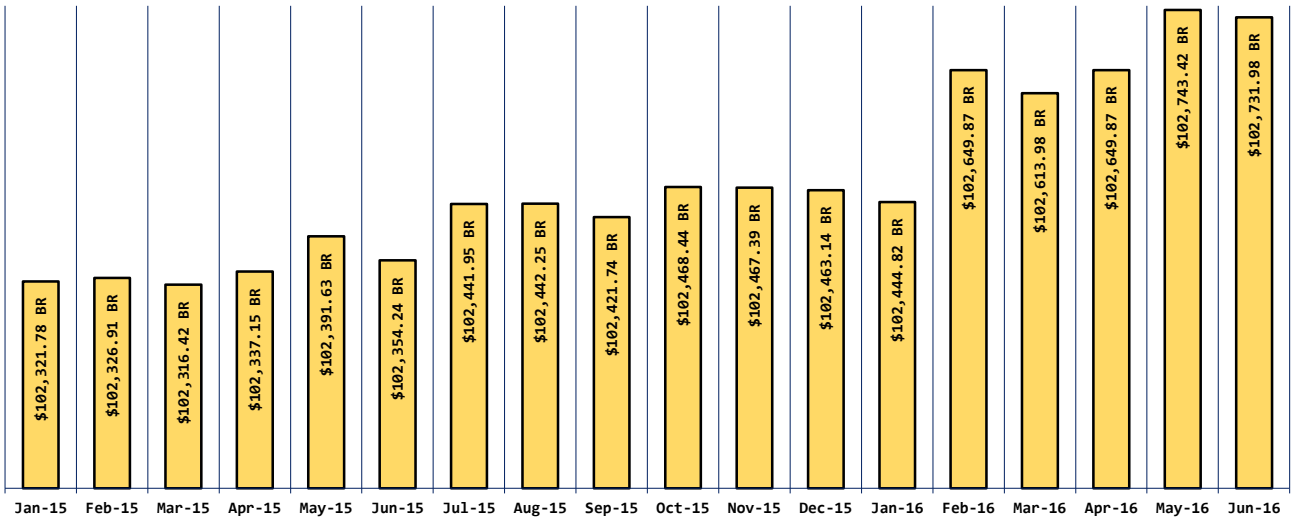
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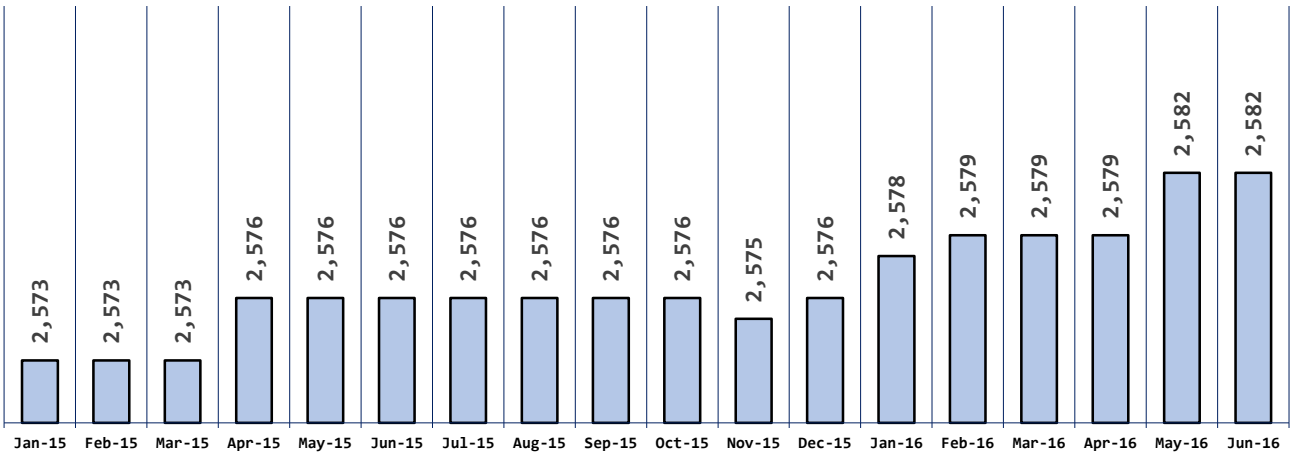
### Commercial Base Rates Billed



### Residential Base Rates Billed

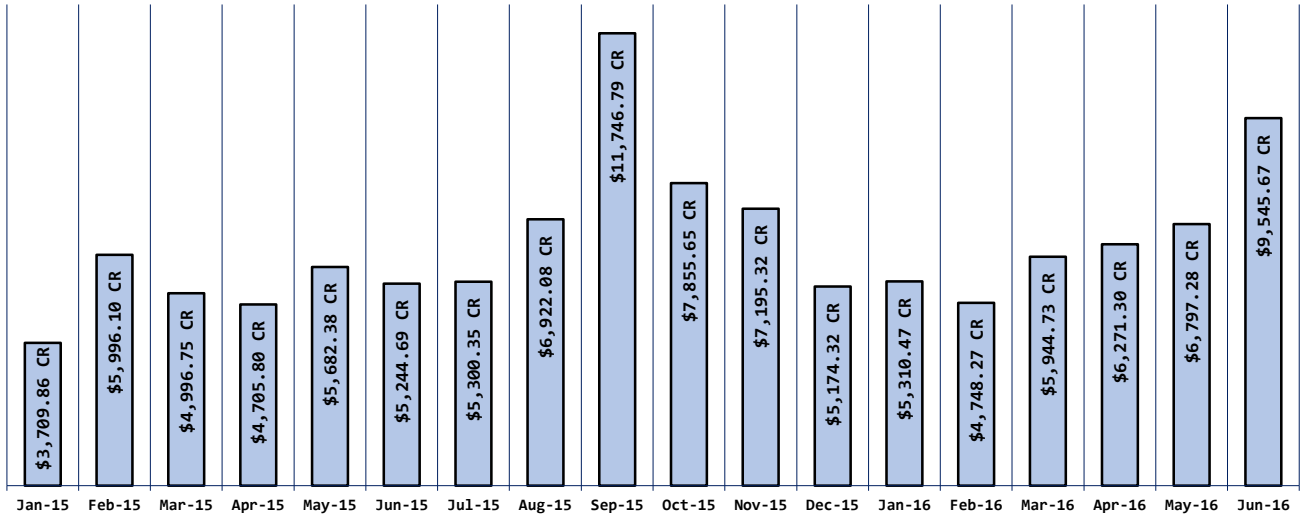


### Number of Accounts By Month

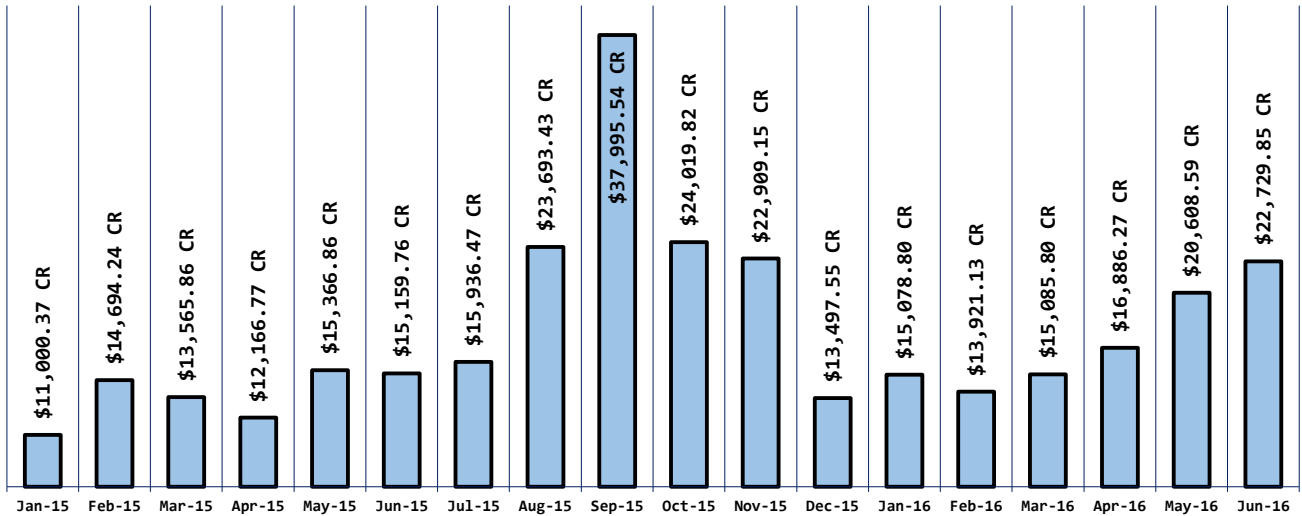


■ Residential Accounts

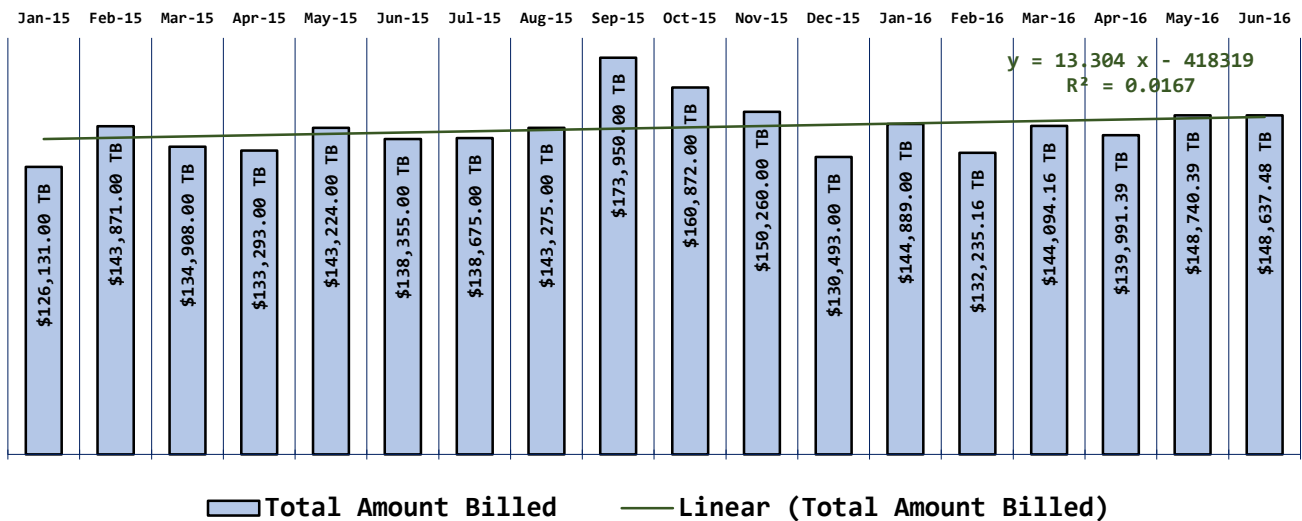
### Commercial Consumption Rate Billed



### Residential Consumption Rate Billed



### Total Amount Billed By Month







**New Office and Facilities Building Status:**

Most of the punch list items are completed. The vinyl flooring in the lobby has been repaired and looks much better. The contractor has completed all of the work agreed to on the siding. All that is left to complete is the roll-up doors. I have not been provided a schedule of when they will be complete. David Jensen invoiced the District for 8 hours of his time and 14 hours of Pat's time (see attached). The invoice arrived after the cut off time to be included in July's vouchers.

**Staffing issue:**

Jack McCarty was scheduled to be on vacation July 5<sup>th</sup> through July 8<sup>th</sup>. Deverie Gorham's mother-in-law was involved in a fatal automobile accident on July 3, 2016 in Ilwaco Washington. Deverie took bereavement leave July 5<sup>th</sup> through the 7<sup>th</sup>. Fortunately, Jack's vacation did not include travel and he was willing to cancel his plans to cover the office for those days.

This incident highlighted the District's weakness in trained and experienced office staff. We would like to discuss with the Board of Commissioners possible actions that will make the District much less susceptible to these kinds of office staffing issues in the future.

**End of Report**

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