## NORTH BEACH WATER DISTRICT PACIFIC COUNTY, WASHINGTON

RESOLUTION NO. \_\_\_\_\_

A RESOLUTION OF THE BOARD OF COMMISSIONERS OF NORTH BEACH WATER DISTRICT, PACIFIC COUNTY, WASHINGTON, TO ADOPT A REFUND POLICY

WHEREAS, the Board of Commissioners (Board) of North Beach Water District (District) desires to adopt a policy for refunding customer overpayments;

NOW, THEREFORE, BE IT RESOLVED, by the North Beach Water District Board of Commissioners as follows:

<u>Section 1</u> The Board does hereby approve the Refund Policy, attached hereto and incorporated herein as Exhibit A.

<u>Section 2</u> North Beach Water District's General Manager is hereby authorized and directed to implement the Refund Policy.

**ADOPTED** by the Board of Commissioners on North Beach Water District, Pacific County, Washington at its regular meeting held on this 16<sup>th</sup> day of March 2020.

Brian Sheldon, Commissioner Position #1

Gwen Brake, Commissioner Position #2

Glenn Ripley, Commissioner Position #3

## EXHIBIT A

## **REFUND POLICY**

The District provides water service to its customers. The District allows its customers to pay for the service with a Visa, MasterCard, or by Bank Account.

Payments made in excess of the total bill amount will show as a credit on the customers account. Refunds of erroneous payments must be requested in writing to the District. A review will be performed by the General Manager. If the overpayment is verified by the review and exceeds Fifty Dollars a refund will be made to the customer.

Refunds over One Thousand dollars must be approved by the Board of Commissioners prior to issuance.