NORTH BEACH WATER DISTRICT PACIFIC COUNTY, WASHINGTON

RESOLUTION NO.	12-2020
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A RESOLUTION OF THE BOARD OF COMMISSIONERS OF THE NORTH BEACH WATER DISTRICT, PACIFIC COUNTY, WASHINGTON, ESTABLISHING A DELINQUENT ACCOUNT PAYMENT PLAN TO ASSIST CUSTOMERS IMPACTED BY THE COVID-19 EMERGENCY.

WHEREAS, the COVID -19 Emergency has caused significant adverse impacts on the state and local economies; and

WHEREAS, the economic impacts have made it more difficult for residential and business customers to remain current on water and/or sewer bills; and

WHEREAS, in compliance with proclamations of the Governor of the State of Washington, the North Beach Water District (District) has previously suspended service termination and the accumulation of interest and penalties on unpaid water bills; and

WHEREAS, by further proclamation of the Governor, water utility providers in the State of Washington are required to adopt payment plans to assist customers having trouble with the timely payment of water bills; and

WHEREAS, having reviewed the matter of a plan for assistance to customers and believing the Delinquent Account Payment Plan established herein to be in the best interests of the District and its customers.

NOW THEREFORE BE IT RESOLVED as follows:

- A. In order to provide District customers with reasonable opportunities to cure delinquent accounts that have arisen out of the economic hardships caused by the Covid-19 Emergency, it is necessary that the District establish measures to provide financial relief from delinquent water bills. Accordingly, the following measures will be implemented, effective August 1, 2020, regarding all delinquent accounts:
 - 1. No water service shall be terminated for lack of payment during the period of the Governor's suspension of the authority to terminate service.
 - 2. No penalties or interest shall be added to delinquent balances during the period of the Governor's suspension of the authority to apply penalties to delinquent accounts.
 - 3. Account Balance between \$150.00 and \$200.00 Four (4) months to arrange repayment with no interest charged on remaining balance.

- 4. Account Balance greater than \$200 Six (6) months to arrange repayment with no interest charged on remaining balance.
- 5. A payment plan entered into during the pendency of the Governor's suspension of the authority to terminate service shall be deemed an Interim Payment Plan.
- 6. Customers on Interim Payment plans will be required to pay their current bills plus the payment amount from the delinquency agreed upon during the period up until the Governor ends the restrictions.
- 7. Customers requesting Interim Payment plans will be asked to sign a payment plan agreement that will outline the terms of the payment plan. On property occupied by a tenant, payment plans may be signed by the tenant, with a copy provided to the property owner along with notice that all charges for water and sewer service shall remain with the property.
- 8. Customers who do not remain current on the Interim Payment Plan payments, including payments on current bills, will be required to pay the entire balance within 30 days of the date the Governor's restrictions on service terminations expires. Interest and penalties will thereafter apply and service may be terminated if full payment is not made within the 30-day period.
- 9. When restrictions on termination of service and applying penalties on delinquent accounts are lifted, customers who remained current on the Interim Payment Plan payments will be eligible to enter a new payment plan, referred to as the Final Payment Plan, for all amounts then delinquent. The length of the Final Payment Plan will be based on the schedules set forth in Sections 1 4 above. No interest shall accrue as long as payments remain current.
- 10. Customers with delinquencies as of August 1, 2020 who fail or refuse to enter into an Interim Payment Plan by August 15, 2020, will be required to pay the full amount of the delinquent balance within one month of the date the Governor's restriction on service termination expires and interest and penalties shall thereafter accrue at the rate established under District resolution. Such accounts shall be subject to regular collection processes.
- B. This Delinquent Account Repayment Plan shall be posted on the District's website.
- C. The Board reserves the right to modify this plan as deemed appropriate.

ADOPTED by the Board of Commissioners of North Beach Water District, Pacific County, Washington at its regular meeting held on this 20th day of July 2020.

Brian Sheldon, Commissioner Position #1

Gwen Brake, Commissioner Position #2

Glenn Ripley, Commissioner Position #3